

Kemal Onur Güngör

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🔗 KemalOnur

Experience

Global Product Support

Orion Innovation Turkey / Ribbon Communications

Istanbul, TR
Sept 2023 – Now

- Solved customer problems on huge telecommunication infrastructure
- Scan and analyze the huge log files to find the root cause of the problem
- Integrated to pager cycle for the emergency customer situations
- Solved various of Database corruptions
- Reproduced the customer problems on our labs to Root cause analysis

Global Product Support / Intern

Orion Innovation Turkey

Istanbul, TR
June 2023 – Sept 2023

- Solved multiple troubles in CISCO Packet Tracer
- Configured a Linux for specific needs
- Built a custom database and run complex SQL statements on database

Education

Bilkent University

BS in Computer Technologies and Information Systems

Sept 2019 – May 2025

- GPA: 3.33/4.0

Projects

Petlyst

- Developed an Pet and Veterinarian oriented Ecosystem to build a breach between Pet owners and Veterinarians which has Mobile, Web, and Desktop application
- Tools Used: Next.js, PostgreSQL, TypeScript, React

Note Taking App

- Developed a note taking app for the students in order to provide an easier note taking solution from laptops
- Tools Used: C#, .NET, SQL, ASPIRE

Groceries List App

- Built an app to make grocery list and save list for repetitive use the application's aim to organize grocery routine of people
- Tools Used: Java

Website For Sarer Grup

- Built and deployed a static website with HTML CSS and JS for a construction firm named Sarer Grup.
- Tools Used: HTML, CSS, JS

Technologies

Languages: C, Java, OOP, C#, SQL, JavaScript, Next.js, React

Technologies: .NET, Microsoft SQL Server, Cisco Packet Tracer,